



## Talk about Jenny.....

Dazzled by the prospect of “bright lights” Jenny gave up a promising career as a Nippy in one of Joe Lyons corner houses to seek fame and fortune as a dancer at the Windmill Club in Soho. The Times’ theatre correspondent at the time wrote “this girl will go far” and how right he was; all the way to The Foundation Shop in South Woodham Ferrers which is about forty two miles door to door. Not bad for a young girl with very short legs.

## The Last Word.....

There have been a few instances lately when customers paying by credit card have been given the goods although the card has not been authorised.

The correct procedure for processing cards is as follows:-

- 1 Ring in all of the goods as per normal and press the subtotal button.
- 2 Key in the amount shown to the card reader.
- 3 Invite the customer to swipe or insert their card.
- 4 Check that the slip printed has AUTH CODE and a number at the bottom.
- 5 If it says VOID or NOT AUTHORISED try again or seek another method of payment.
- 6 Once authorised press the “Credit Card” button and put the slip in the far right hand note compartment.

# **Talking Shop**

Issue 2

What can I say ....

If anybody had told me when I was writing the first issue of Talking Shop that the income this month would top six thousand pounds, I would have said that they were bonkers; yet here we are over that sum with one bank holiday included and two days to spare.

There is no way that this could have been achieved without the support of everybody concerned. The donors and the customers have played a tremendously important role but above all it is YOU the staff that has made it possible.

I am well aware that my own physical input is not as great as it might be and regrettfully I can't see that changing in the very near future but I may well wake up one morning and decide to get my hip and knee sorted out. However in the meantime I'll continue to count the money, do the bookwork and endeavour to keep us all out of prison by filling in the forms and smiling at the tax man, through gritted teeth.

The total sum raised for The Village Group and the Foundation since we opened last November now exceeds twenty thousand pounds.....well what can I say.



**Mister Gees**  
*Foundation*

In the last newsletter I said “THANK YOU” for all of the hard work that you have put in to making the shop a success; well at the risk of sounding like a parrot, may I say it again, “THANK YOU” for everything

The fine tuning changes to the shop layout have proven well worthwhile, the sales of bric a brac have continued to increase without any adverse effect on the other items. Ladies clothing sales have also increased whilst the new DVD rack and extra book shelving both look very professional.

I’m sure that by now everybody will be well aware of the headache that HMRC, in the form of da, da, da, da, da, da, da, da; da, da, da, da, da, da, da, da VATMAN has presented me with. Hopefully it will all be sorted out eventually but in the meantime all we can do plod along and render unto Caesar that which is Caesar’s, but I’ll be stuffed if he’s going to get Brutus’s share as well. Fortunately John Holiday from Pocknells is “on the case” and has taken the millstone from around my neck.

The Village Group have now made the second round of awards and their choice of recipients has been well received by the local residents. If the shop continues to trade at the current level for the rest of this year it will be able to give about twenty thousand pounds to the village.



**Mister Gees**  
*Foundation*

At long last we are managing to get the level of staffing about right, but there are still a few loose ends to tidy up.

Accepting that there will always be an unexpected reason for not being able to work on a particular day if you know in advance that you will not be available please telephone or e-mail with as much notice as possible in order that we might get your shift covered. This also applies if you are likely to arrive late or need to leave early.

On the bottom of this page there is a holiday notification form, if you can complete it and get it back to me as soon as possible, I can then start to make arrangements for my own holiday. Hopefully you too will have the opportunity to enjoy a well earned rest from the shop, soak up some sunshine, dip your toes in the briny and raise a glass or two.

#### Holiday Notification

Name

Away  To   
From  (inclusive)

Away  To   
From  (inclusive)

Away  To   
From  (inclusive)